

The SPARK Academy: Terms and Conditions

General:

The SPARK Academy's terms and conditions are applicable once enrolment has been submitted. By submitting an enrolment, students and their families acknowledge and agree to the terms and conditions herein. Should any aspect be unclear please contact Olivia Shelton (Director) prior to submitting enrolment on 0479 116 152 or olivia@thesparkacademy.com.au to enable clarification.

Enrolment:

Class-based Programs

The SPARK Academy offers 8-week after-school programs during the school term and 5-day school holiday programs. Once enrolled into the program (which includes upfront payment), students who miss some or all of the scheduled classes are not entitled to make-up sessions.

Ongoing Mentor Program

The SPARK Academy offers an ongoing mentoring program between class-based program participants (mentees) and selected girls in Grades 10-12 (mentors). Once accepted into a mentoring role, mentors must attend full training prior to mentee assignment. Ongoing commitment to the mentoring role is expected but implementation of the commitment is organised on an individual basis. Upon completion of committed hours, some mentors may be eligible for a refund of training costs.

Families are required to let The SPARK Academy know as soon as possible if any information on the enrolment form changes once it has been submitted.

Cancelation:

Enrolment may be cancelled by participating families with the following conditions:

28 days prior to program commencement = 100% refund

14-27 days prior to program commencement = 50% refund

Less than 14 days prior to commencement = refund at discretion of The SPARK Academy

The SPARK Academy reserves the right to change or cancel a program if insufficient bookings have been received, in which case a full refund will be offered. On the rare occasion a class may need to be cancelled once the program has begun, a make-up session will be offered.

Privacy:

The SPARK Academy collects information of a private nature but will not share any data with anyone. Photographs or film footage may be taken during classes and used on promotional material, although students will not be identified by name. Families must notify The SPARK Academy directly to seek changes to this condition.

Behaviour:

All participants in programs run by The SPARK Academy are expected to be respectful of themselves and each other at all times. Repeated disrespect or any behaviour placing a participant's safety or well-being at risk will not be accepted and may result in exclusion from the enrolled program. Refunds will not be provided to students who are removed from any program for this reason, although support may be provided to address the issue, where possible.

Health and Safety:

Full disclosure of any medical conditions (including physical and/or mental) and necessary treatment is required on the enrolment form. The SPARK Academy will take all reasonable measures to ensure the safety and well-being of participants is upheld but does not accept liability for unforeseen accidents or situations – some aspects of the program involve physicality and as such joining in is done so at the participants' own risk.

By enrolling in the program, families agree to The SPARK Academy obtaining medical assistance if it is deemed necessary and indemnify The SPARK Academy for any expense, loss, damage or liability of whatever nature resulting from arranging such assistance.

Food, other than fruit, is not permitted during after-school or weekend classes, unless prior notice is specifically given to families. Food is provided during holiday classes with dietary requirements catered for, where possible. Families will be given prior notice if requests cannot be catered for. Water is permitted at any time. The SPARK Academy is not liable for any sort of adverse reaction to consumables.

The SPARK Academy programs can be of great benefit in support of a mental health program for girls with identified mental health needs but should not be considered the sole source of support.

Compliance and Changes:

By enrolling in any program offered by The SPARK Academy, families understand and agree to these terms and conditions. Terms and conditions will always be current on The SPARK Academy website. Families will be notified should updates or changes be made.

Liability:

The SPARK Academy is not liable for loss, damage or injury to people or property, except where liability is expressly imposed by law. The SPARK Academy will not be liable in the event that it becomes impossible to supply any particular classes for any reason outside of its control.